

Important Notice

RBI MANDATE ON CHEQUE CLEARING WINDOW

Dear Customers,

As per RBI mandate there will be different clearing sessions for CTS 2010 compliant and Non CTS 2010 compliant cheques from 1st January, 2014.

Please note that, non-CTS 2010 instruments, if deposited, there will be a delay in receiving credit against the same. Customer will be receiving credits only after the return session corresponding to each presentation session.

Since the clearing sessions for non-CTS are in the morning 10:00 AM to 12:00 Noon, cheques received till previous Day end will be presented in the session.

In order to facilitate clearing of residual non-CTS 2010 cheques, including PDC and EMI cheques, a special clearing session has been introduced in three CTS centres (Mumbai, Chennai & New Delhi), with effect from 1st January, 2014. If Non-CTS 2010 instruments are presented in incorrect session then the drawee bank can return all such instruments.

The special clearing session shall operate as per the following schedule.

Details of Sessions in CTS:

- Different sessions will be run for CTS 2010 and Non-CTS 2010 instruments.
- Sessions for Non-CTS 2010 instruments will be run at the following frequency
 - From 1st Jan to 30th Apr, 2014 :Thrice a Week on Monday, Wednesday & Friday
 - From 1st May to 31st Oct, 2014:Twice a Week on Monday & Friday
 - From 1st Nov, 2014 onwards: Once a Week on every Monday

Should you have any query pertaining to CTS-2010 cheques, please visit your nearest RBL Bank branch or speak to our service executive on 91-22-62327777 (9 am – 7 pm). You can also visit our website www.rblbank.com for more details in this regard.

Thank you for banking with RBL Bank

Regards

RBL Bank